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## What you can do to avoid a scam:

- Block unwanted calls and text messages
- Don't give your personal or financial information in response to a request that you didn't expect
- Resist the pressure to act immediately
- Know how scammers tell you to pay
- Stop and talk to someone you trust

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## Examples of Scams in our area:

- IRS Scams
- Email Scams
- Charity Scams
- Police Call Scams
- Home Improvement Scams
- Mail Fraud Scams
- Gift Card Scams

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## What to do if you have been a victim of a scam:

- Contact the police
- Contact your bank and credit card companies
- Contact credit agencies
- Keep a close eye on your accounts
- Check your credit report  
([www.annualcreditreport.com](http://www.annualcreditreport.com))

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## Easy Ways to Prevent and Catch Fraud

- Utilize Internet Banking to keep an eye on your accounts
- Configure Internet Banking Alerts to notify you of activity
- Downloading the Card Valet app on your phone to monitor for suspicious transactions

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## Configuring Online Banking Alerts

- Sign into your Online Banking and select the **“Banking Service Center”** tab along the top.
- Under the **“Alerts”** header, select **“Create a New Alert”**

The screenshot shows the New Tripoli Bank online banking interface. At the top, there is a navigation bar with tabs: Accounts, Transfers, Open an Account, Pay My Bills, Manage My Money, Theme Switcher, and Banking Service Center. The Banking Service Center tab is selected. Below the navigation bar, there is a sub-menu with Banking Service Center and Messages. The main content area is divided into several sections: Account Services, Electronic Services, My Profile, and Mobile Banking. The Alerts section under Account Services is highlighted with a black arrow pointing to the 'Create a New Alert' link.

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## Select the Right Alerts for Your Needs

### Especially Useful Alerts:

- Available Balance Below Limit
- Insufficient Funds Charge Alert
- Large Withdrawal Posted
- Large Debit Card Purchase Posted
- Large Check Cleared Alert
- Large Electronic Check Posted

The screenshot shows the 'Add/Edit New Alert' dialog box. It contains a list of alert types with radio buttons next to each. The first option, 'A Reminder Alert', is selected. The list includes:

- A Reminder Alert
- ACH Return Available
- ACH Whitelist Alert
- Any Account Activity Alert
- Available Balance Below Limit
- Available Balance Daily Snapshot
- Current Balance Above Limit
- Current Balance Below Limit
- Insufficient Funds Charge Alert
- Large Check Cleared Alert
- Large Debit Card Purchase Posted
- Large Electronic Check Posted
- Large Electronic Deposit Posted
- Large Withdrawal Posted
- Secure Message Alert
- Specific Check Cleared

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# CardValet

## Fraud-Fighting Features:

- Easily Turn your Debit Card on and off
- Receive immediate alerts when your debit card is used
- Stay informed of potential fraud with alerts on attempted and declined transactions
- Establish dollar amount limits, block certain merchant categories, and configure geographic restrictions

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## Set up CardValet Today

- Open the App Store on your iPhone or Android device
- Search "Card Valet"
- Look for the pictured orange icon
- Download the app
- Tap on "Get Started"



**New Tripoli Bank**  
Because people are more valuable than money.

Username

Password

Remember me  Use Face ID

[Sign in](#)

[Forgot password?](#) [Forgot Username?](#)

Need an account? [Get started](#)

Version 5.50.2(1)

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# Any Questions?

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# Thank you for Attending!

PLEASE STOP BY ONE OF OUR LOCATIONS OR  
GIVE US A CALL ANYTIME TO DISCUSS ANY OF  
THE CONTENT COVERED IN THIS PRESENTATION



**New Tripoli Bank**

Because people are more valuable than money.

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